

**HOMEOWNERS:**

Congratulations on your selection of Escape™ Windows...the most advanced replacement window available on today's market. These windows have been designed to virtually seal out water and air, and provide excellent thermal protection for the life of your home. The material used in this window is PVC. This substance virtually eliminates conduction of cold or heat.

**NEVER NEEDS PAINTING** - To clean it, simply use soap and water. Other cleaners include turpentine or denatured alcohol. For stubborn stains don't hesitate to use a common household cleanser.

**SCREENS** - Your screens are manufactured of the best materials. Neither rain, snow nor constant sunshine will affect the frame or mesh, so they never need to be removed unless you desire.

**Escape Window  
& Well LLC**

Escape Window & Well LLC  
28615 Beverly Road  
Romulus, Michigan 48174

Energy Efficient / Maintenance-Free  
Window Systems

**Lifetime  
Limited  
Window  
Warranty**

**FOR AS LONG AS YOU  
LIVE IN YOUR HOME**

INSTALLED BY:

\_\_\_\_\_  
(Dealer's Name)  
\_\_\_\_\_  
(City) \_\_\_\_\_  
(State)

ISSUED TO:

\_\_\_\_\_  
(Property Owner)  
\_\_\_\_\_  
(Property Address)  
\_\_\_\_\_  
(City)  
\_\_\_\_\_  
(State) \_\_\_\_\_  
(Zip)

Please Enclose in an Envelope and Mail to:  
**Escape Window & Well LLC**  
28615 Beverly Road  
Romulus, Michigan 48174

**ATTN: WARRANTY DEPT.**

**Escape Window & Well LLC  
LIFETIME WINDOW WARRANTY  
NON-PRORATED - LIMITED WARRANTY**

**No 0457**

**REGISTRATION CERTIFICATE**

This card is to be completed, signed by both Property Owner and dealer at time of installation, and returned to:

**Escape Window & Well LLC**  
28615 Beverly Road, Romulus, Michigan 48174

Date of Installation \_\_\_\_\_

Property Owner's Name \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

The Property Owner named above has purchased Insulated Windows and is entitled to protection under our Lifetime Limited Warranty. Windows were purchased from:

Name \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Original Invoice # \_\_\_\_\_

**Escape Window & Well LLC**  
Energy Efficient/Maintenance Free Window Systems  
**Lifetime Non-Prorated Limited Warranty**  
For As Long As You Live In Your Home

Escape Window & Well LLC warrants to you, the original purchaser of the Escape Rigid Vinyl Replacement Window, that this window will be free from defects in material and workmanship for as long as you own and reside in the home in which the windows were installed.

**BASIC WINDOW UNIT - LIFETIME**

The rigid vinyl in the window is warranted against chipping, cracking, peeling, pitting, or blistering, for as long as you own and reside in the house in which these windows were installed. This limited warranty does not apply to any damage caused by improper installation, accident, fire, flood, explosion, misuse, abuse, vandalism, or other external forces.

**MOVING PARTS - 10 YEARS**

Moving parts, such as balancers that are used on double hung windows and locking mechanisms used in all windows, are warranted for as long as you own and reside in the house in which the windows were installed. This limited warranty does not apply to any damage caused by improper installation, accident, fire, flood, explosion, misuse, vandalism, or other external forces.

**INSULATED GLASS UNIT - 30 YEARS**

The sealed insulated glass unit is warranted against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the dead air space of the sealed unit, for a period of 30 years from date of installation. Should glass fall prior to year 10, then Escape Window & Well LLC will provide you with a replacement sealed glass unit at no charge. Should the glass fall after year 10, as a result of defects described above, then Escape Window & Well LLC will charge you a fixed percentage of the company's selling price for insulated glass at that time.

according to the following formula:

Years 10 through 15	-50%
Years 15 through 20	-70%
Years 20 through 25	-80%
Years 25 through 30	-90%

**PROCEDURE**

The procedure for obtaining performance of the warranty obligation is simple. If any part of the window described above should fail, just forward that part prepaid to our corporate headquarters. Upon inspection of this part to make sure it failed because of manufacturing defect, a new replacement part will be forwarded to you at no charge. However, some parts of a window are impractical to ship to our factory for inspection, such as insulated glass or structural vinyl members of the window. Therefore, to obtain satisfaction of warranty claims for those products, visual inspections will be made by representatives of Escape Window & Well LLC. If the inspection substantiates that the material has failed, and is covered under the warranty, a replacement part will be shipped to our designated distributor closest to you at no charge, except for the freight involved. Then the obligation of the customer is to pick up the part at our distributor's location closest to him. Neither Escape Window & Well LLC nor its distributors will be made liable for any labor involved in replacing any parts described in this warranty. This life-of-your-home limited warranty is made in lieu of other express warranties, and extends only to the original consumer's purchase. In no event shall Escape Window & Well LLC be liable for special, incidental, or consequential damages, or for any delays in the performance of this warranty due to circumstances beyond its control.

**CONDENSATION**

Condensation on any window is the

natural result of excessive moisture in the house, and does not indicate a defective or faulty installation. Additional information concerning condensation is available upon request.

**COLOR**

The vinyl will maintain its manufactured color as it ages; however, atmospheric pollution and residues deposited on the windows can temporarily discolor it. Mild soaps or detergents are usually all that are necessary to restore its brilliant manufactured color.

**CAULKING**

On some installations caulking is used to seal the window frames or trim package against water or air penetration. Caulking is not considered part of the window, and therefore is not covered under this warranty. Caulking is normally considered as maintenance responsibility of the homeowner.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusions limitations of incidental or consequential damages, so that the above limitations or exclusions may not apply to you.

This lifetime limited warranty shall not be effective unless you complete and return the attached registration card within 30 days of installation.

This lifetime limited warranty may be validated by having the Registration Certificate signed by the original Purchaser-Property Owner and the dealer and mailing to Escape Window & Well LLC, within thirty (30) days of the completed installation.

Warranted by  
Escape Window & Well LLC  
28615 Beverly Road  
Romulus, Michigan 48174